

Work Health, Safety, Environment and Quality Policy

Working safety, protecting the environment and achieving quality outcomes is a condition of employment.

Scope

Workers must be aware of and commit to applying the principles of this policy.

Purpose

Our activities can have significant impacts on the safety, health and wellbeing of workers (including contractors), the community, stakeholders and the environment therefore must be carefully managed.

This policy provides direction and documents ActewAGL's commitment to:

- provide safe, reliable, sustainable, quality assured energy products and services to our customers and the community
- conduct business operations and undertakings without physical or psychological harm to our workers, customers or members of the community
- manage the environment to contribute to sustainable development whilst minimising environmental impacts of our operations
- meet legal and other requirements, including those of interested parties, associated with the work that Evoenergy and ActewAGL performs.

The Policy

ActewAGL is committed to operating and continually improving an effective Integrated Management System that complies with the Occupational Health and Safety ISO 45001, Environmental ISO 14001 and Quality ISO 9001 standards. As well as the above standards, Evoenergy also addresses the requirements of the Electricity Networks Safety Management System AS 5577.

ActewAGL is operating in a rapidly changing environment. We will continue to review and assess the strategic direction based on our stakeholder's needs and expectations, whilst providing a safe working environment, delivering quality services and products and minimising the impact to the environment

ActewAGL's Integrated Management System will support our business to:

- achieve and sustain a proactive health, safety, environment and quality culture in everything we do
- continually improve its operations and business processes
- add value to an effective internal control environment.

Our commitment is that:

- workplace injuries, both physical and psychological, are preventable
- working safely, protecting the environment and achieving quality outcomes is a condition of employment
- healthy, respectful, resilient, engaged and competent workers lead to positive business outcomes
- management is accountable and responsible for providing an effective management system, as well as a healthy and safe working environment
- we are all responsible for preventing incidents, injuries and sustaining a healthy and safe working environment (physically and psychologically)
- quality is integrated into our processes, practices, products and services to meet customer requirements and enhance customer satisfaction
- alignment of our environmental and business performance through the full work life cycle is important
- compliance with all legal and other requirements is critical to our business
- we all have a role in contributing to improvements and ensure practice (the way we do work) and processes (the way work is documented to occur) are the same
- we will proactively identify hazards and manage risks associated with the conduct of business activities.
- effective consultation and participation strategies and processes are in place allowing workers and other stakeholders to have input and provide feedback on WHSEQ matters.

Approved by Safety, Audit and Risk Committee 30/10/2020